

Adults Scrutiny Committee Agenda



10.00 am Tuesday, 22 June 2021
Council Chamber, Town Hall, Darlington,
DL1 5QT

Members of the Public are welcome to attend this Meeting.

1. Introductions/Attendance at Meeting
2. Appointment of Chair for the Municipal Year 2021/22
3. Appointment of Vice-Chair for the Municipal Year 2021/22
4. Declarations of Interest
5. To consider the times of meetings of this Committee for the Municipal Year 2021/22 on the dates agreed in the Calendar of Meetings by Cabinet at Minute C97/Feb/21
6. To approve the Minutes of the meeting of this Scrutiny held on 20 April 2021 (Pages 3 - 6)
7. Covid Response - Verbal Update – Assistant Director – Commissioning, Performance and Transformation
8. Performance Indicators End of Year 2020-21 – Report of Group Director of People (Pages 7 - 24)
9. Work Programme – Report of Group Director of Operations (Pages 25 - 38)
10. SUPPLEMENTARY ITEM(S) (if any) which in the opinion of the Chair of this Committee are of an urgent nature and can be discussed at the meeting.
11. Questions



Luke Swinhoe
Assistant Director Law and Governance

Monday, 14 June 2021

Town Hall
Darlington.

Membership

Councillors Mrs Culley, Curry, Donoghue, Holroyd, B Jones, Layton, M Nicholson, Renton, A J Scott and Tostevin.

If you need this information in a different language or format or you have any other queries on this agenda please contact Paul Dalton, Elections Officer, Resources Group, during normal office hours 8.30 a.m. to 4.45 p.m. Mondays to Thursdays and 8.30 a.m. to 4.15 p.m. Fridays Email: Paul.Dalton@darlington@gov.uk or Telephone 01325 405805

ADULTS SCRUTINY COMMITTEE

Tuesday, 20 April 2021

PRESENT – Councillors Curry (Chair), Crumbie, Mrs Culley, Holroyd, Layton, M Nicholson, Renton and A J Scott.

APOLOGIES – Councillors Bell and Laing.

ABSENT – Councillor Preston.

OFFICERS IN ATTENDANCE – Christine Shields (Assistant Director Commissioning, Performance and Transformation), Linda Thirkeld (Assistant Director – Adult Social Care), Martin Webster (Workforce Development Manager), and Hannah Fay (Democratic Services Officer).

AD31 DECLARATIONS OF INTEREST

There were no declarations of interest reported at the meeting.

AD32 TO APPROVE THE MINUTES OF THE MEETING OF THIS SCRUTINY COMMITTEE HELD ON 2 MARCH 2021

Submitted – The Minutes (previously circulated) of the meeting of this Scrutiny Committee held on 2 March 2021.

RESOLVED – That the Minutes of the meeting of this Scrutiny Committee held on 2 March 2021, be approved as a correct record.

AD33 COVID RESPONSE - VERBAL UPDATE

The Assistant Director, Commissioning, Performance and Transformation provided a verbal update on the ongoing response to the Covid-19 pandemic, specifically in relation to care home settings and providers.

It was reported that there had been no additional deaths within any care homes during the previous two weeks, and that there had been no further outbreaks during that period either. It was also reported that visiting was taking place across the board within our provider market, with regular testing of visitors and staff in place.

Members heard that 95 per cent of staff within vulnerable services had received their first COVID vaccination, with 88 per cent of staff across the entire cohort having had their initial vaccination. Members were informed that nearly all care home residents had received their second Covid vaccination, with the outstanding residents due to be picked up by District Nurses within that following week.

The Assistant Director, Commissioning, Performance and Transformation advised that the Council had received a third round of infection control funding, of which the majority would be distributed to providers.

Members were keen to know more about how the funding allocation for Rapid Flow Testing was to be distributed, and what signposting arrangements were in place to

support residents when care home residents passed away during the pandemic.

RESOLVED – That the contents of the update be noted.

AD34 ADULT SOCIAL CARE TRANSFORMATION PROGRAMME

The Director of Children and Adult Services submitted a report (previously circulated) to update Members on the progress of the Adults Social Care Transformation Programme, which was last reported to this Committee in August 2020.

The submitted report stated that the Care Act provided the context to review and implement a new operating model for Adult Social Care services to support the delivery of good quality services at a sustainable cost, and that the Transformation Programme was enabling the delivery of modern services which are Care Act compliant, and work in partnership with people to maximise their individual strengths and assets.

The submitted report highlighted that this was rolling programme, and that there were currently several projects in progress, with varying degrees of complexity.

Members sought clarification on a number of acronyms used within the report, and how resources would be freed up in order to refocus on the projects contained within the programme. Members also expressed concerns around the sustainability within the care home sector, and enquired as the support that could be offered to ensure longevity.

Members were keen to receive feedback on the roll-out of the Care and Support Needs Assessment.

Concerns were raised in relation to costs incurred by residents who needed to source alternative care arrangements during the pandemic, where their regular care provider was unable to attend. Members were advised that addition support had been made available from Darlington Association on Disability and agency workers, and, where necessary, adjustments would be made to direct payments to reflect this additional cost.

RESOLVED – That the contents of the report be noted.

AD35 DEVELOPING DARLINGTON CARE COLLECTIVE

The Director of Children and Adult Services submitted a report (previously circulated) to provide an outline and overview of the Developing Darlington Care Collective (DDCC), including the aims and objectives of the group.

The submitted report provided the concept and rationale for a Care Collective, particularly in terms of the drive to ‘make every contact count’ (MECC), and the work undertaken to link in with existing volunteers and staff across multi-agency partners across the Borough of Darlington, including the work done to link closely with the Darlington Partnership and Darlington Cares.

Members were keen to learn whether training was provided to partners in relation to

identifying indications of domestic abuse and fuel poverty, and Members were pleased to hear that this was something those in the DDCC remained conscious of. Members were also keen to ensure that services for those with learning disabilities, mental health issues and domiciliary care were incorporated in the DDCC, and were reassured that all aspects were included.

Members enquired whether social housing providers were involved and were informed that the Council's Housing Team were participating in the Collective, however there were certainly opportunities for other organisations and private contractors to be involved too.

RESOLVED – That the contents of the report be noted.

AD36 REVIEW OF ADULT CARE SERVICES DURING COVID - QUAD OF AIMS

The Managing Director submitted a report (previously circulated) requesting that Members gave consideration to a request received from Councillor Holroyd that a Review of Adult Care Services during Covid be added to this Scrutiny Committee's Work Programme.

The submitted report stated that a request had been received from a Member of this Committee requesting that this Scrutiny Committee hold a review, in conjunction with the Health and Housing Scrutiny Committee, into how the service coped during the pandemic, how the service users and their families found them, and any changes which need to be made as a result, or any ongoing needs which might be identified, to inform ahead of any future waves of coronavirus and associated restrictions / lockdowns, or any other future disease outbreak response which may be required.

The submitted report invited Members to make a decision on whether this item should be added to its Work Programme, and, if so, how the work should proceed.

RESOLVED – (a) That a Task and Finish Review Group be established to undertake the work outlined in the Quad of Aims, and that an invitation be extended to Members of the Health and Housing Scrutiny Committee to participate in the work.

(b) That the Work Programme be updated accordingly.

AD37 WORK PROGRAMME

The Managing Director submitted a report requesting that Members gave consideration to the Work Programme items scheduled to be considered by this Scrutiny Committee during 2020/21, and to any additional areas that Members would like to be included.

RESOLVED – That the current status of the Work Programme be noted.

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Adults Scrutiny Committee

Tuesday 22 June 2021

PERFORMANCE INDICATORS END OF YEAR 2020-21

Purpose of the Report

1. To provide Members with performance data against key performance indicators for 2020/21.

Report

Performance summary

2. This report provides performance information in line with an indicator set and scrutiny committee distribution agreed by Monitoring and Coordination Group on 4 June 2018, and subsequently by scrutiny committee chairs.
3. The indicators included in this report are aligned with key priorities and the majority are used to monitor the Corporate Plan. Other indicators may be referenced when appropriate in narrative provided by the relevant assistant directors, when providing the committee with performance updates.
4. Twelve indicators are reported to the committee, ten on a 6 monthly basis and two annually.
5. Performance of the ten indicators reported at the end of 2020/21:
 - a) two indicators are showing performance better than at this time last year:

ASC 002	(ASCOF 2A-2) Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care per 100,000 of the 65+ population
ASC 045	(ASCOF 1G) Proportion of adults with a learning disability who live in their own home or with their family

- b) three indicators are showing performance is not as good as at this time last year, they are still continuing to be monitored and managed.

ASC 019	Percentage of people who have no ongoing care needs following completion of provision of a reablement package.
ASC 046	(ASCOF 1E) Proportion of adults with learning disabilities in paid employment.
ASC 049	(ASCOF 1C (1a)) Proportion of people using social care who receive self-directed support

- c) two indicators performance are the same as this time last year.

ASC 003	(ASCOF 2A-1) Adults aged 18 - 64 admitted on a permanent basis in the year to residential or nursing care homes, per 100,000 population
ASC 050	(ASCOF 1C (1b)) Proportion of carers using social care who receive self-directed support

- d) three indicators are not comparable, and are reviewed as a point in time.

ASC 208	Number of Safeguarding concerns (initial enquiries) started - year to date
ASC 209	Number of Safeguarding concerns (initial enquiries) started - per month
ASC 211	Number of strategy meetings undertaken i.e. concerns progressed to strategy per month

6. More information relating to some of the indicators referenced in this report can be found in **Appendix 1**.
7. The 2 indicators that are recorded annually are ASC054 (The proportion of people who use Adult Care services who find it easy to find information about services) and ASC055 (The proportion of people who are carers who find it easy to find information about services). Neither of these indicators are included as there were no annual surveys completed in 2020/21 due to the corona pandemic.
8. This Scrutiny Committee performance report is compiled by Sharon Raine. All queries regarding the format of this report should be addressed to Sharon.raine@darlington.gov.uk

9. Recommendations

10. It is recommended:

- a) that performance information provided in this report is reviewed and noted, and relevant queries raised with appropriate assistant directors

James Stroyan, Group Director of People

Background papers

Background papers were not used in the preparation of this report.

S17 Crime and Disorder	This report supports the Council's Crime and Disorder responsibilities
Health and Well Being	This report supports performance improvement relating to improving the health and wellbeing of residents
Sustainability	This report supports the Council's sustainability responsibilities
Diversity	This report supports the promotion of diversity
Wards Affected	This report supports performance improvement across all Wards
Groups Affected	This report supports performance improvement which benefits all groups
Budget and Policy Framework	This report does not represent a change to the budget and policy framework
Key Decision	This is not a key decision
Urgent Decision	This is not an urgent decision
One Darlington: Perfectly Placed	This report contributes to the Sustainable Community Strategy (SCS) by involving Members in the scrutiny of performance relating to the delivery of key outcomes
Efficiency	Scrutiny of performance is integral to optimising outcomes.

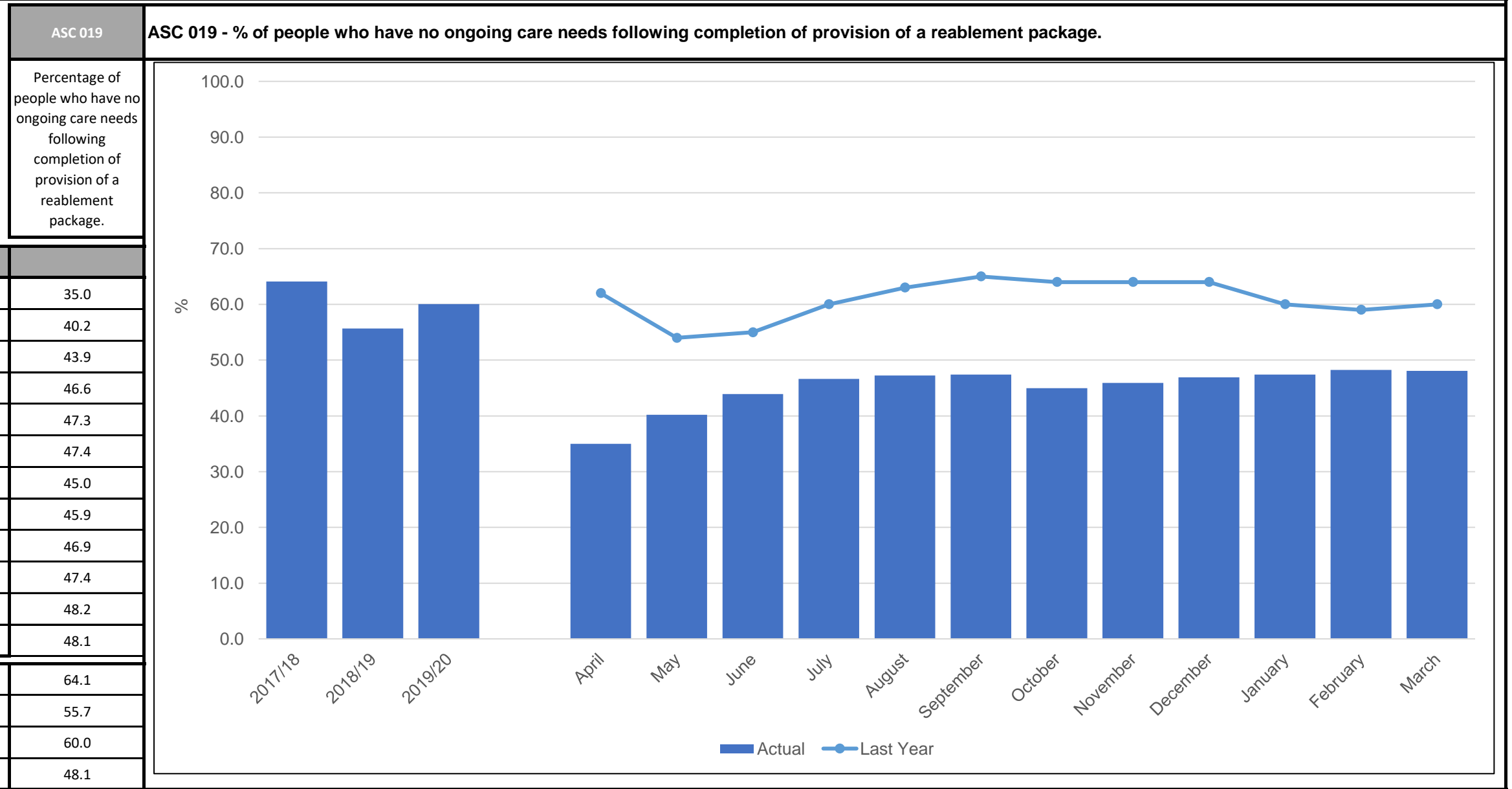
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Adult Social Care

End of Year Scrutiny Performance Report 2020-21

MANAGING DEMAND	
ASC 019	% of people who have no ongoing care needs following completion of provision of a reablement package.
DEFINITION	ASC 019 – Percentage of people who have no ongoing care needs following completion of provision of a reablement package (Bigger is better) Numerator: Of those in the denominator, those who have had a completed reablement review with outcomes of 'No Services Provided or Identified, Long Term Support Ended, Universal Services/Signposted' Denominator: The total number of clients completing a reablement package during the period
Performance Analysis	<p>Since April the percentage of clients who have completed a reablement package with an outcome of 'No Service Provided or Identified, Long Term Support Ended or Universal Services/Signposted is 48.1%. In terms of actual numbers out of the 472 clients who have completed a reablement package 227 had no ongoing care needs.</p> <p>During Quarter 4 out of 144 clients who had completed a reablement package 72 had no ongoing care needs, this equates to 50%, whilst during Quarter 3 the figure was 45%.</p> <p>When compared to 2019/20 end of year figure (60%), this year has seen a 12% decrease in the percentage of clients who have no ongoing care needs after completing a reablement package.</p> <p>Within the first quarter Covid impacted on service provision. Activity was lower into the team due to the cancellation of non-elective surgery which then had an impact on the cumulative figure.</p> <p>A breakdown of the figures for each month can be found on the following page.</p>



MANAGING DEMAND

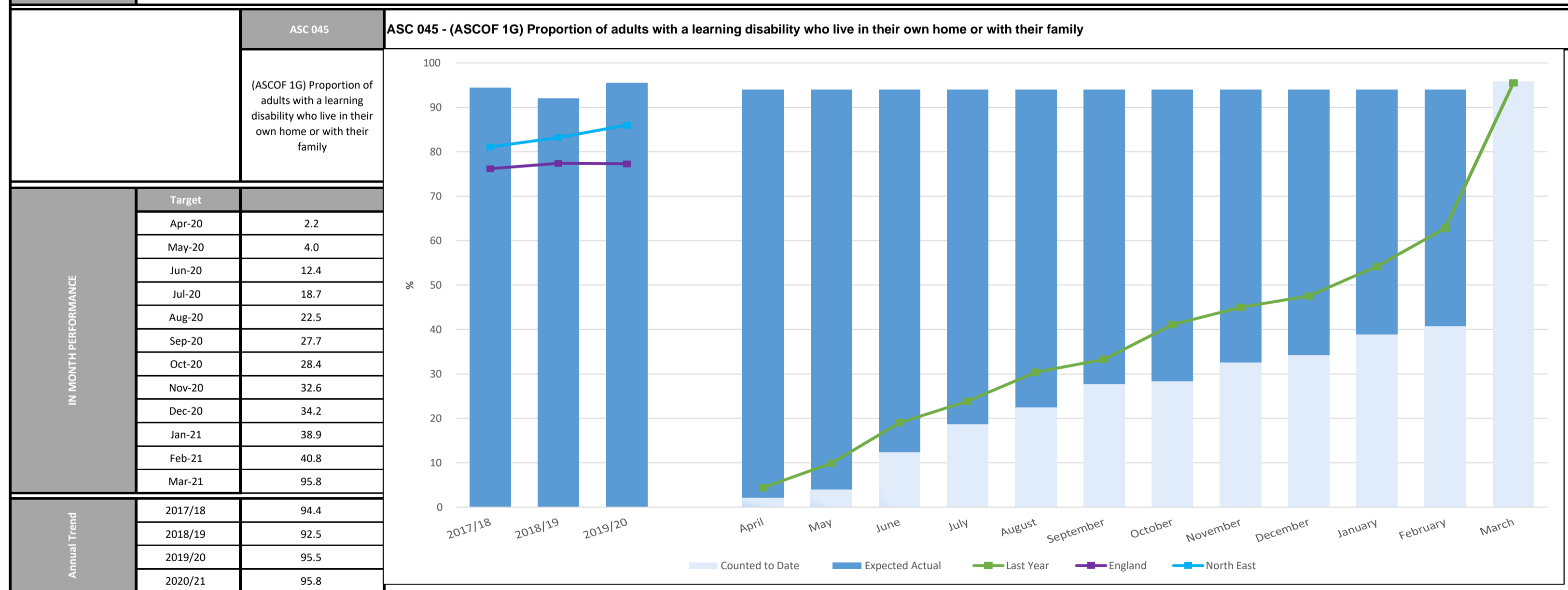
ASC 019 - Percentage of people who have no ongoing care needs following completion of provision of a reablement package

DEFINITION	<p>ASC 019 – Percentage of people who have no ongoing care needs following completion of provision of a reablement package (Bigger is better)</p> <p>Numerator: Of those in the denominator, those who have had a completed reablement review with outcomes of 'No Services Provided or Identified, Long Term Support Ended, Universal Services/Signposted'</p> <p>Denominator: The total number of clients completing a reablement package during the period</p>
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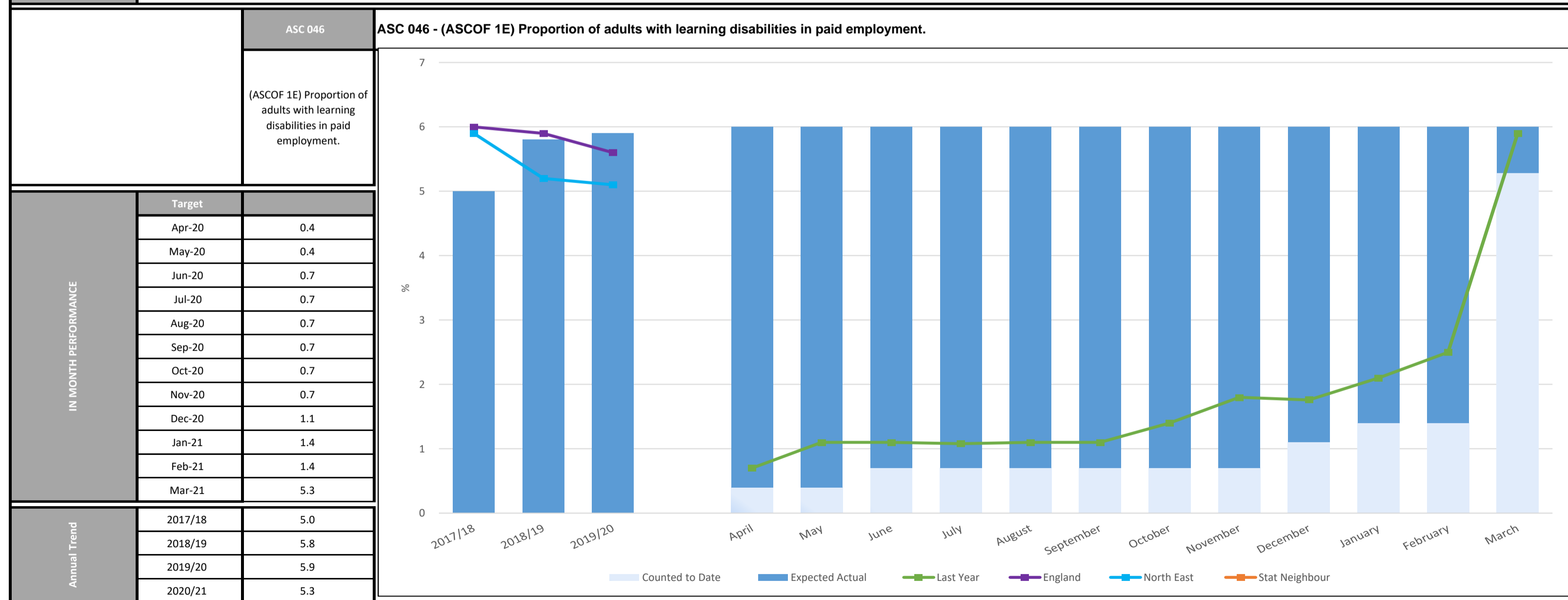
Monthly breakdown of figures 20-21			
	Total no of clients completing reablement	No of clients with no ongoing care needs	Percentage of clients completing packages and outcomed with no ongoing care needs
April	55	21	38%
May	33	14	42%
June	36	18	50%
July	40	23	58%
August	37	19	51%
September	28	14	50%
October	47	15	32%
November	43	17	40%
December	33	16	48%
January	58	21	36%
February	42	23	55%
March	61	27	44%

Monthly breakdown of figures 19-20			
	Total no of clients completing reablement	No of clients with no ongoing care needs	Percentage of clients completing packages and outcomed with no ongoing care needs
April	50	31	62%
May	52	23	44%
June	53	27	51%
July	51	25	49%
August	42	25	60%
September	44	29	66%
October	41	20	49%
November	42	21	50%
December	45	13	29%
January	45	17	38%
February	30	15	50%
March	67	34	51%

SELF DIRECTED SUPPORT	
ASC 045	(ASCOF 1G) Proportion of adults with a learning disability who live in their own home or with their family
DEFINITION	<p>QUALITY OF LIFE: ASC 045 (ASCOF 1G) – Proportion of adults with a learning disability who live in their own home or with their family (Bigger is better)</p> <p>Numerator: All people within the denominator who are “living on their own or with their family.” Source: SALT</p> <p>Denominator: Number of working-age learning-disabled clients known to CASSRs during the period. This includes clients who received long term support during the year and with a primary support reason of learning disability support. All support settings should be included (i.e. residential, nursing and community settings)</p>
Performance Analysis	<p>The Life Stages service currently have approximately 500 cases including individuals and their carers. There are 284 of these who are adults with a learning disability who are of working age which are captured within this indicator. Since April there were 272 clients accommodation statuses captured as either living in their own home or with family. Therefore the proportion of adults with a learning disability living in settled accommodation where the information has been captured since April is 95.8%. This is a cumulative total.</p> <p>An operational decision was made in February to manually update the classification on accommodation status based on the knowledge individuals status had not changed from the previous year. It has been standard operationally good practice to update the accommodation status at point of review and although this is not a requirement of the indicator it has been used as an effective management tool to measure progress. Due to the pandemic the usual review schedule was disrupted which resulted in fewer reviews being completed. An additional factor was the loss of key staff, including the reviewing officer who has been undertaking her social worker apprentice programme. Some staff have also at times supported other areas of the business during peak COVID times.</p> <p>The management team have reconfigured the review schedule to prioritise the outstanding 148 reviews. The revised schedule has been developed to include a traffic light system, all of the 148 outstanding reviews have been coded red and it is planned a significant number of these will be completed before the end of Quarter 1.</p>



SELF DIRECTED SUPPORT	
ASC 046	(ASCOF 1E) Proportion of adults with learning disabilities in paid employment.
DEFINITION	<p>QUALITY OF LIFE: ASC 046 (ASCOF 1E) Proportion of adults with learning disabilities in paid employment. (Bigger is better)</p> <p>Numerator: All people within the denominator, who are in employment. Source: SALT</p> <p>Denominator: Number of working-age learning-disabled clients known to CASSRs during the period. This includes clients who received long term support during the year and with a primary support reason of learning disability support. All support settings should be included (i.e. residential, nursing and community settings)</p>
Performance Analysis	<p>The Life Stages service currently have approximately 500 cases including individuals and their carers. There are 284 of these who are adults with a learning disability who are of working age which are captured within this indicator. Since April there has been 15 clients whose status has been captured as being in paid employment. Therefore the proportion of adults with a learning disability living in paid employment where the information has been captured since April is 5.3%.</p> <p>An analysis of the impact of COVID on employment has been undertaken on the individuals captured by this indicator. It has been established that no one has lost employment due to the pandemic, those individuals who had been furloughed have returned to work</p>



SELF DIRECTED SUPPORT																																																																																		
ASC 049	(ASCOF 1C (1a)) Proportion of people using social care who receive self-directed support																																																																																	
DEFINITION	QUALITY OF LIFE: ASC 049 (ASCOF 1C (1a)) – Proportion of people using social care who receive self-directed support (Bigger is better) Numerator: The number of users receiving either a) Direct Payment, b) Part Direct Payment or c) CASSR managed Personal Budget at the year-end 31st March: SALT Denominator: Clients (aged 18 or over) accessing long term community support at the year end 31st March: SALT																																																																																	
Performance Analysis	Since April the proportion of clients using social care who receive self-directed support is 98.6%. In terms of actual numbers this equates to 803 individuals receiving self-directed support. The decrease in the percentage of people receiving self-directed support during January and February can be contributed to the increase in the number of clients who were receiving CASSR Commissioned Support only (not included in the numerator calculation). This was a systems issue which has now been resolved.																																																																																	
	ASC 049	ASC 049 - (ASCOF 1C (1a)) Proportion of people using social care who receive self-directed support																																																																																
	(ASCOF 1C (1a)) Proportion of people using social care who receive self-directed support	<table border="1"> <caption>Chart Data: Proportion of people using social care who receive self-directed support (%)</caption> <thead> <tr> <th>Year/Period</th> <th>Actual (%)</th> <th>Last Year (%)</th> <th>England (%)</th> <th>North East (%)</th> </tr> </thead> <tbody> <tr><td>2017/18</td><td>98.0</td><td>98.0</td><td>90.0</td><td>98.0</td></tr> <tr><td>2018/19</td><td>97.8</td><td>97.8</td><td>89.0</td><td>93.0</td></tr> <tr><td>2019/20</td><td>98.7</td><td>98.7</td><td>92.0</td><td>94.0</td></tr> <tr><td>April</td><td>98.6</td><td>98.6</td><td>-</td><td>-</td></tr> <tr><td>May</td><td>98.6</td><td>98.6</td><td>-</td><td>-</td></tr> <tr><td>June</td><td>98.6</td><td>98.6</td><td>-</td><td>-</td></tr> <tr><td>July</td><td>98.6</td><td>98.6</td><td>-</td><td>-</td></tr> <tr><td>August</td><td>98.6</td><td>98.6</td><td>-</td><td>-</td></tr> <tr><td>September</td><td>98.6</td><td>98.6</td><td>-</td><td>-</td></tr> <tr><td>October</td><td>98.6</td><td>98.6</td><td>-</td><td>-</td></tr> <tr><td>November</td><td>98.6</td><td>98.6</td><td>-</td><td>-</td></tr> <tr><td>December</td><td>98.6</td><td>98.6</td><td>-</td><td>-</td></tr> <tr><td>January</td><td>93.5</td><td>98.6</td><td>-</td><td>-</td></tr> <tr><td>February</td><td>93.5</td><td>98.6</td><td>-</td><td>-</td></tr> <tr><td>March</td><td>98.6</td><td>98.6</td><td>-</td><td>-</td></tr> </tbody> </table>	Year/Period	Actual (%)	Last Year (%)	England (%)	North East (%)	2017/18	98.0	98.0	90.0	98.0	2018/19	97.8	97.8	89.0	93.0	2019/20	98.7	98.7	92.0	94.0	April	98.6	98.6	-	-	May	98.6	98.6	-	-	June	98.6	98.6	-	-	July	98.6	98.6	-	-	August	98.6	98.6	-	-	September	98.6	98.6	-	-	October	98.6	98.6	-	-	November	98.6	98.6	-	-	December	98.6	98.6	-	-	January	93.5	98.6	-	-	February	93.5	98.6	-	-	March	98.6	98.6	-	-
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	Apr-20	98.2																																																																																
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	Jun-20	98.4																																																																																
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SELF DIRECTED SUPPORT

ASC 049 - Proportion of people using social care who receive self-directed support

DEFINITION	<p>QUALITY OF LIFE: ASC 049 (ASCOF 1C (1a)) – Proportion of people using social care who receive self-directed support (Bigger is better)</p> <p>Numerator: The number of users receiving either a) Direct Payment, b) Part Direct Payment or c) CASSR managed Personal Budget at the year-end 31st March: SALT</p> <p>Denominator: Clients (aged 18 or over) accessing long term community support at the year end 31st March: SALT</p>
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18-64

Type of self directed support	
Direct Payments	180
CASSR Managed Personal Budget	154
Part Direct Payments	63
Total	397

Primary Support Reason	
Learning Disability Support	255
Physical Support - Personal Care Support	93
Mental Health Support	33
Physical Support - Access and Mobility Only	8
Social Support - Support for Social isolation / other	6
Social Support - Substance misuse support	1
Sensory Support - support for dual impairment	1
Support with memory and cognition	0
Sensory Support - support for hearing impairment	0
Sensory Support - Support for Visual Impairment	0
Total	397

65+

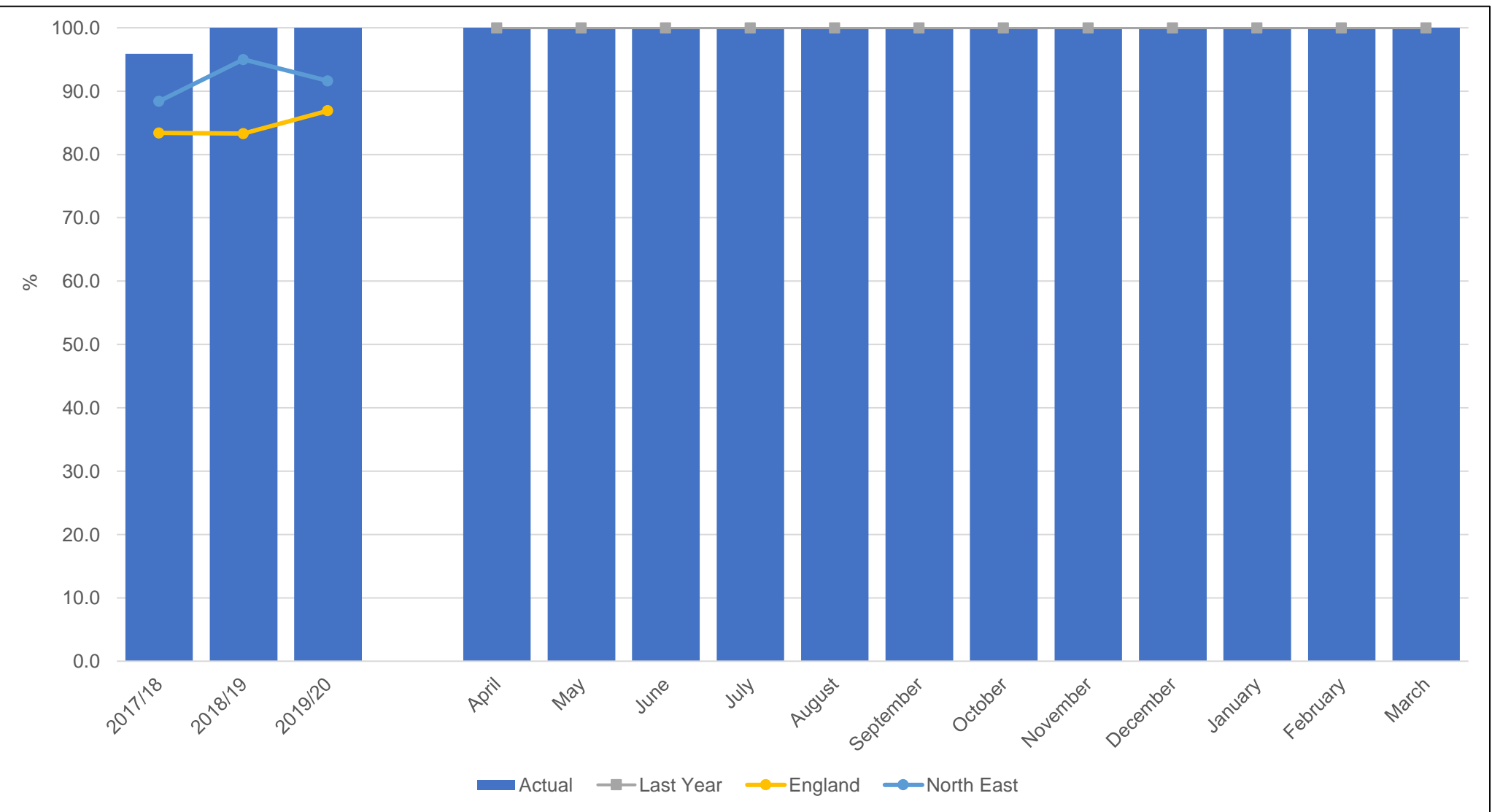
Type of self directed support	
CASSR Managed Personal Budget	287
Direct Payments	43
Part Direct Payments	9
Total	339

Primary Support Reason	
Physical Support - Personal Care Support	226
Learning Disability Support	32
Physical Support - Access and Mobility Only	25
Mental Health Support	25
Support with memory and cognition	20
Social Support - Support for Social isolation / other	9
Sensory Support - support for hearing impairment	1
Sensory Support - Support for Visual Impairment	1
Sensory Support - support for dual impairment	0
Social Support - Support misuse support	0
Total	339

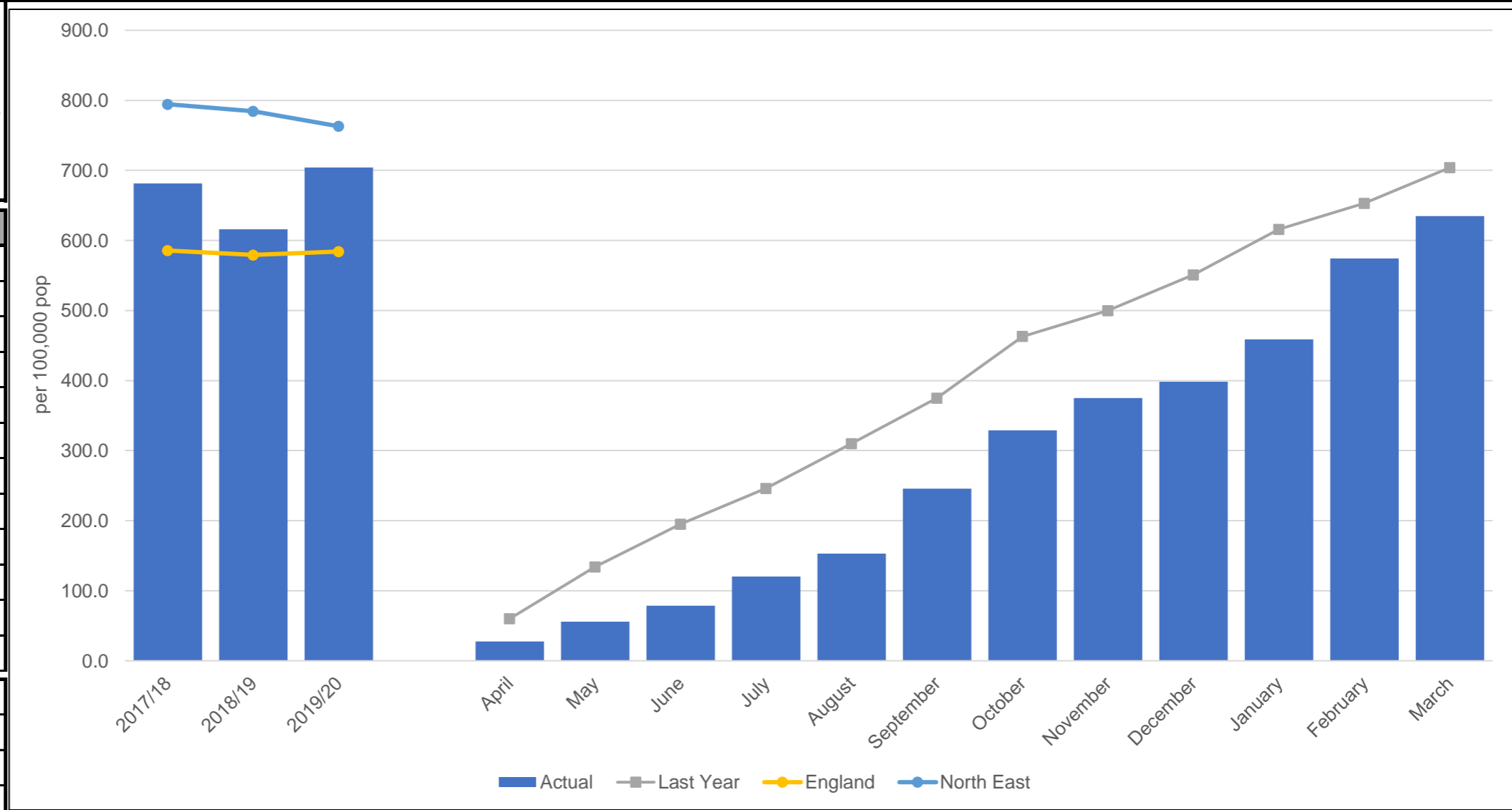
ASCOF 1c(1a) - 2019-20 Regional breakdown for proportion of people who use services who receive Self Directed Support (bigger is better)

Redcar and Cleveland	100
South Tyneside	100
Sunderland	100
Northumberland	99.6
Stockton on Tees	99.6
Darlington	98.7
Newcastle upon Tyne	98.7
Gateshead	97.8
North Tyneside	97.6
Durham	96.2
Hartlepool	95.4
Middlesbrough	34.1

SELF DIRECTED SUPPORT		
ASC 050	(ASCOF 1C (1b)) Proportion of carers using social care who receive self-directed support	
DEFINITION	QUALITY OF LIFE: ASC 050 (ASCOF 1C (1b)) – Proportion of carers using social care who receive self-directed support (Bigger is better) Numerator: The number of users receiving either a) Direct Payment, b) Part Direct Payment or c) CASSR managed Personal Budget at the year-end 31st March: SALT Denominator: Carers (caring for someone aged 18 or over) receiving carer-specific services in the year to 31st March: SALT	
Performance Analysis	Since April the proportion of carers using social care who receive self-directed support is 100%. In terms of actual numbers this equates to 107 carers receiving self-directed support. All carers who are in receipt of a commissioned service are now recorded as having a personal budget, therefore this indicator should always be recorded as 100% of carers being in receipt of self-directed support.	
ASC 050 - (ASCOF 1C (1b)) Proportion of carers using social care who receive self-directed support		
	ASC 050	(ASCOF 1C (1b)) Proportion of carers using social care who receive self-directed support
IN MONTH PERFORMANCE	Target	
	Apr-20	100.0
	May-20	100.0
	Jun-20	100.0
	Jul-20	100.0
	Aug-20	100.0
	Sep-20	100.0
	Oct-20	100.0
	Nov-20	100.0
	Dec-20	100.0
	Jan-21	100.0
	Feb-21	100.0
	Mar-21	100.0
Annual Trend	2017/18	95.9
	2018/19	100.0
	2019/20	100.0
	2020/21	100.0



SELF DIRECTED SUPPORT										
ASC 002	(ASCOF 2A-2) Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care per 100,000 of the 65+ population									
DEFINITION	<p>REDUCE THE NEED: ASC 002 (ASCOF 2A-2) – Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care. (Smaller is better)</p> <p>Numerator: The sum of the number of council-supported permanent admissions of older people (aged 65 and over) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT</p> <p>Denominator: Size of older people population (aged 65 and over) in area (ONS mid-year population estimates).</p>									
Performance Analysis	<p>Since April the number of 65+ who have been permanently placed into residential care is 137 (634.6 per 100,000 population). When compared to the same period last year the number of permanent admissions between April - March 2020 was 152.</p> <p>Recently staff have been able to visit care homes following the safe procedures to complete face to face assessments which incorporates mental capacity assessments, best interest decision meetings and to ensure timely completion of the short break stay. As of the 22nd April the current number of individuals who remain in a short break stay is 29.</p> <table border="1"> <tr> <td>Over 65</td> <td>16</td> </tr> <tr> <td>Under 65</td> <td>6</td> </tr> <tr> <td>Carers</td> <td>2</td> </tr> <tr> <td>Covid</td> <td>5</td> </tr> </table>		Over 65	16	Under 65	6	Carers	2	Covid	5
Over 65	16									
Under 65	6									
Carers	2									
Covid	5									
		ASC 002								
		(ASCOF 2A-2) Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care								
		ASC 002 - (ASCOF 2A-2) Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care per 100,000 of the 65+ population								
IN MONTH PERFORMANCE	Target									
	Apr-20	27.8								
	May-20	55.6								
	Jun-20	78.7								
	Jul-20	120.4								
	Aug-20	152.9								
	Sep-20	245.5								
	Oct-20	328.9								
	Nov-20	375.2								
	Dec-20	398.4								
	Jan-21	458.6								
	Feb-21	574.4								
	Mar-21	634.6								
Annual Trend	2017/18	681.3								
	2018/19	616.1								
	2019/20	704.0								
	2020/21	634.6								

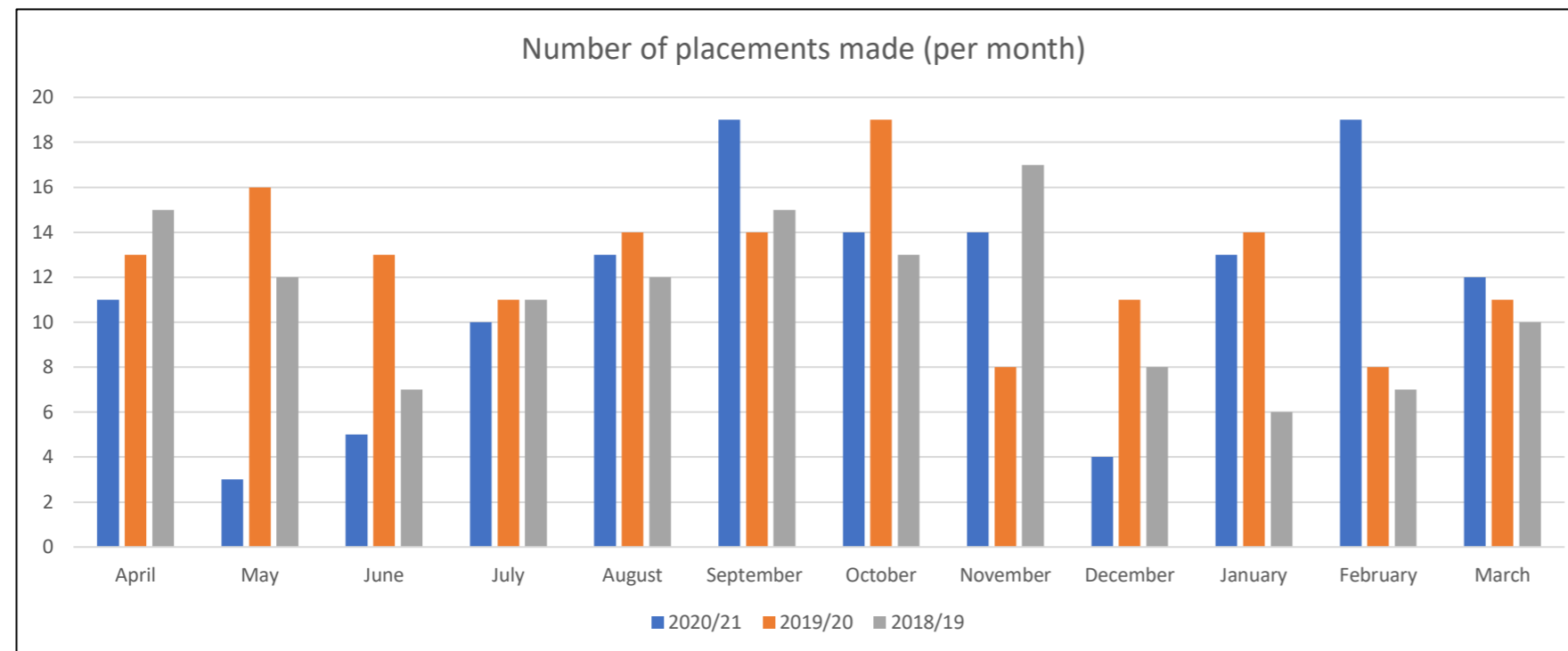


SELF DIRECTED SUPPORT
ASC 002- Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care (per 100,000 of pop)

DEFINITION	<p>REDUCE THE NEED: ASC 002 (ASCOF 2A-2) – Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care. (Smaller is better)</p> <p>Numerator: The sum of the number of council-supported permanent admissions of older people (aged 65 and over) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT</p> <p>Denominator: Size of older people population (aged 65 and over) in area (ONS mid-year population estimates).</p>
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Breakdown of placements made per month for the past 3 years

	April	May	June	July	August	September	October	November	December	January	February	March	Total
2020/21	11	3	5	10	13	19	14	14	4	13	19	12	137
2019/20	13	16	13	11	14	14	19	8	11	14	8	11	152
2018/19	15	12	7	11	12	15	13	17	8	6	7	10	133



ASCOF 2a(2) - 2019-20 Regional breakdown for permanent admissions 65+ (smaller is better)

Stockton-on-Tees	535.4
North Tyneside	553.4
Northumberland	668.1
Hartlepool	675.9
South Tyneside	679.9
Darlington	692.9
Durham	717.1
Newcastle upon Tyne	748.2
Redcar and Cleveland	750.8
Sunderland	1046
Gateshead	1067.9
Middlesbrough	1143

SELF DIRECTED SUPPORT

ASC 002- Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care (per 100,000 of pop)

DEFINITION	<p>REDUCE THE NEED: ASC 002 (ASCOF 2A-2) – Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care. (Smaller is better)</p> <p>Numerator: The sum of the number of council-supported permanent admissions of older people (aged 65 and over) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT</p> <p>Denominator: Size of older people population (aged 65 and over) in area (ONS mid-year population estimates).</p>
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Age Breakdown

65-70	71-75	76-80	81-85	86-90	91-95	96-99	100+
8	9	21	29	36	26	7	1

Service Type

Service Type	
Permanent Residential Care	114
Permanent Nursing Care	23

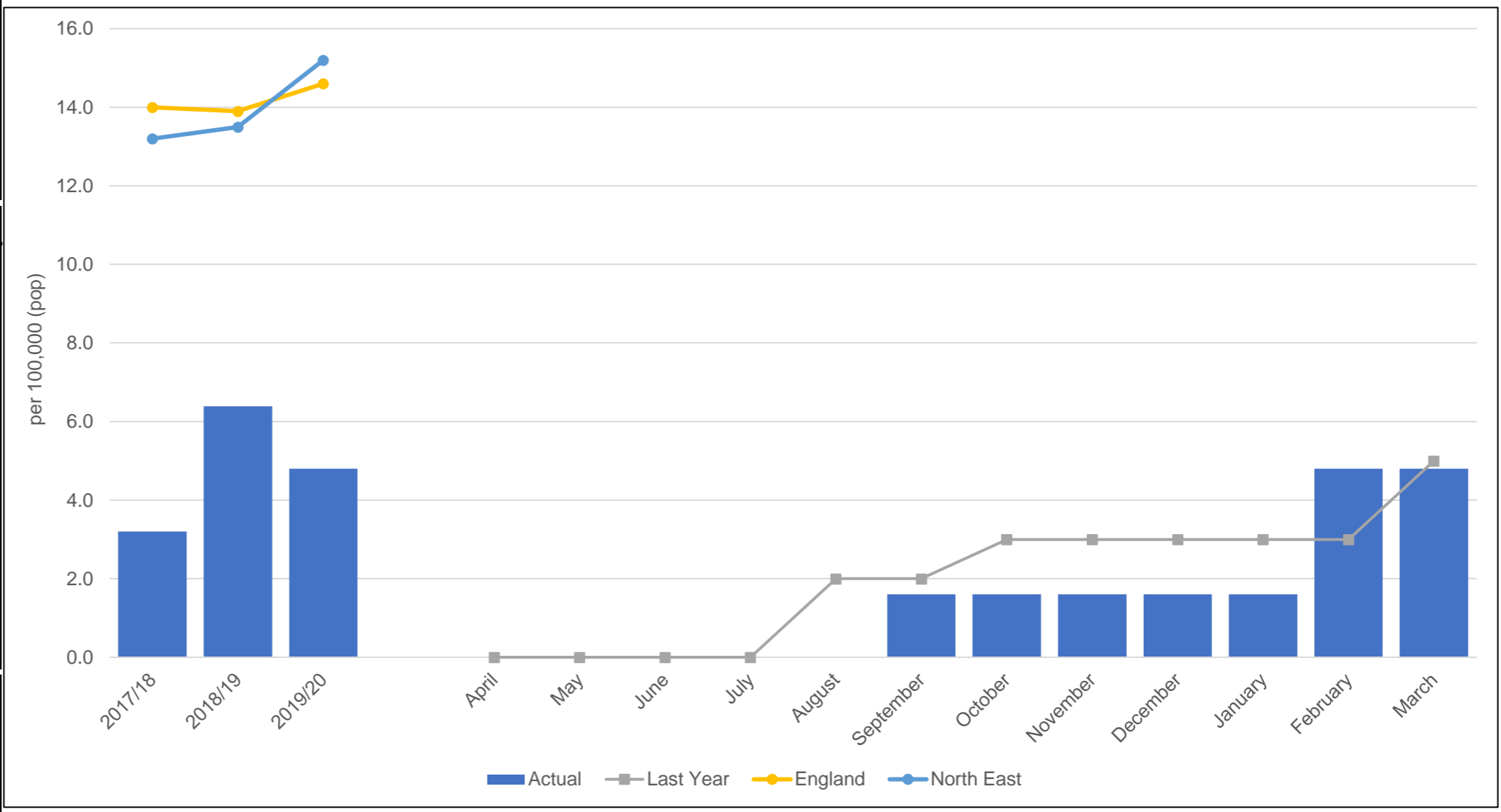
Breakdown of Service Element for each placement

Service Element	
OP Residential	70
EMI Residential	44
EMI MH Nursing	13
OP Nursing	10

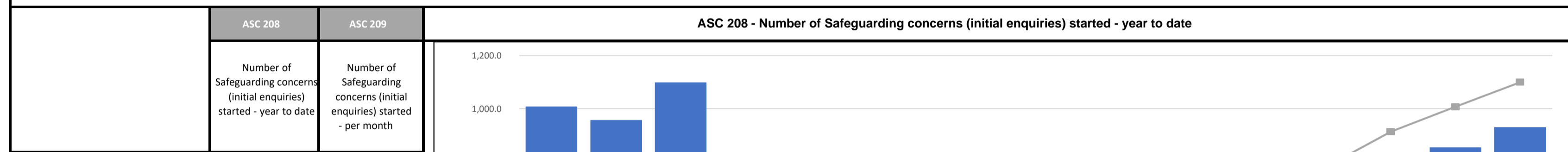
Breakdown of Long Term Support Reasons

Long Term Support Reason	
Physical Support - Personal Care Support	91
Support with Memory and Cognition	24
Mental Health Support	13
Physical Support - Access and Mobility Only	7
Social Support - Support for Social Isolation / Other	2
Learning Disability Support	0
Sensory Support - Support for Visual Impairment	0

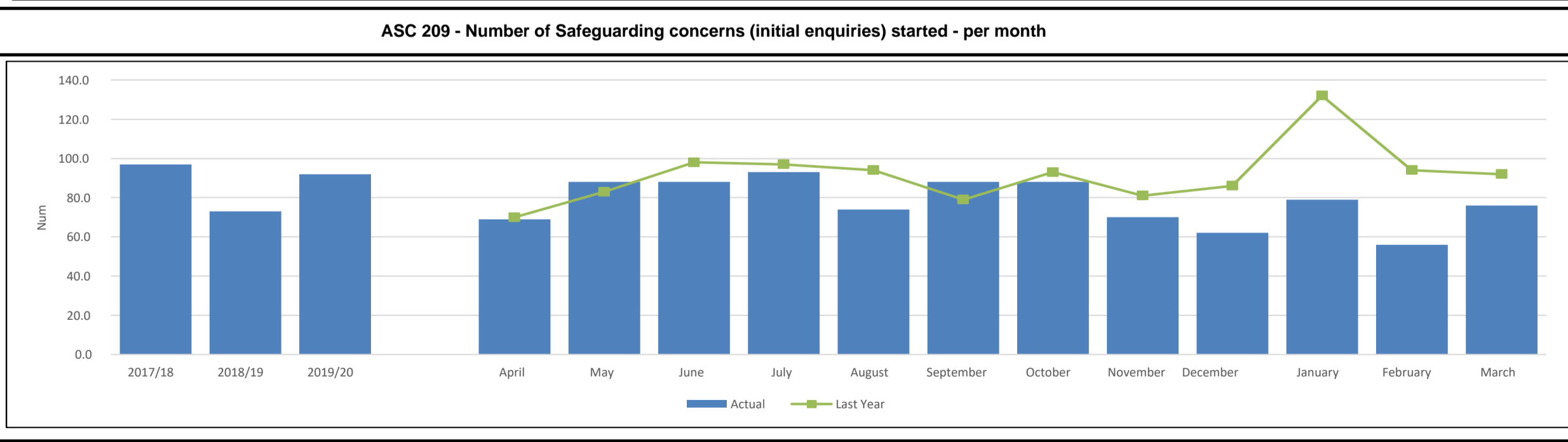
SELF DIRECTED SUPPORT		
ASC 003	(ASCOF 2A-1) Adults aged 18 - 64 admitted on a permanent basis in the year to residential or nursing care homes, per 100,000 population	
DEFINITION	<p>REDUCE THE NEED: ASC 003 (ASCOF 2A-1) – Adults aged 18-64 admitted on a permanent basis in the year to residential or nursing care homes (Smaller is better)</p> <p>Numerator: The sum of the number of council-supported permanent admissions of adults (18-64) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT</p> <p>Denominator: Size of population (aged 18-64) in area (ONS mid-year population estimates).</p>	
Performance Analysis	<p>Since April there have been 3 individuals who have been placed permanently into residential care, of which 1 individual is planned to return home.</p>	
ASC 003 - (ASCOF 2A-1) Adults aged 18 - 64 admitted on a permanent basis in the year to residential or nursing care homes, per 100,000 population		
	ASC 003	(ASCOF 2A-1) Adults aged 18 - 64 admitted on a permanent basis in the year to residential or nursing care homes, per 100,000 population
IN MONTH PERFORMANCE	Target	
	Apr-20	0.0
	May-20	0.0
	Jun-20	0.0
	Jul-20	0.0
	Aug-20	0.0
	Sep-20	1.6
	Oct-20	1.6
	Nov-20	1.6
	Dec-20	1.6
	Jan-21	1.6
	Feb-21	4.8
Mar-21	4.8	
Annual Trend	2017/18	3.2
	2018/19	6.4
	2019/20	4.8
	2020/21	4.8



SAFEGUARDING	
ASC 208	Number of Safeguarding concerns (initial enquiries) started - year to date
ASC 209	Number of Safeguarding concerns (initial enquiries) started - per month
Performance Analysis	The number of safeguarding contacts during quarter 4 has been consistent with other periods of the year 2020 / 2021. There has been 594 safeguarding contacts reported in quarter 4 compared to quarter 1 where 584 were reported, quarter 2 where 605 were reported and quarter 3 had 528 reported. Although the quarter performance is consistent March 21 has seen the greatest reported number of concerns (251) since January 20.
	There have been 76 safeguarding initial enquiries started in March 2021. This is less than the same time as last year, 92 in March 2020.
	During the same period last year the total number of safeguarding concerns for 2019-20 was 1099 whilst during this year the figure is 930.
	During 2019/20 there was an average of 92 initial enquiries started each month, so March 2021 is less than last years average. The year end monthly average for 2020-21 is 77.5.



IN MONTH PERFORMANCE	Target		
	Apr-20	69.0	69.0
	May-20	157.0	88.0
	Jun-20	245.0	88.0
	Jul-20	338.0	93.0
	Aug-20	412.0	74.0
	Sep-20	500.0	88.0
	Oct-20	588.0	88.0
	Nov-20	659.0	70.0
	Dec-20	720.0	62.0
	Jan-21	798.0	79.0
	Feb-21	854.0	56.0
Mar-21	930.0	76.0	

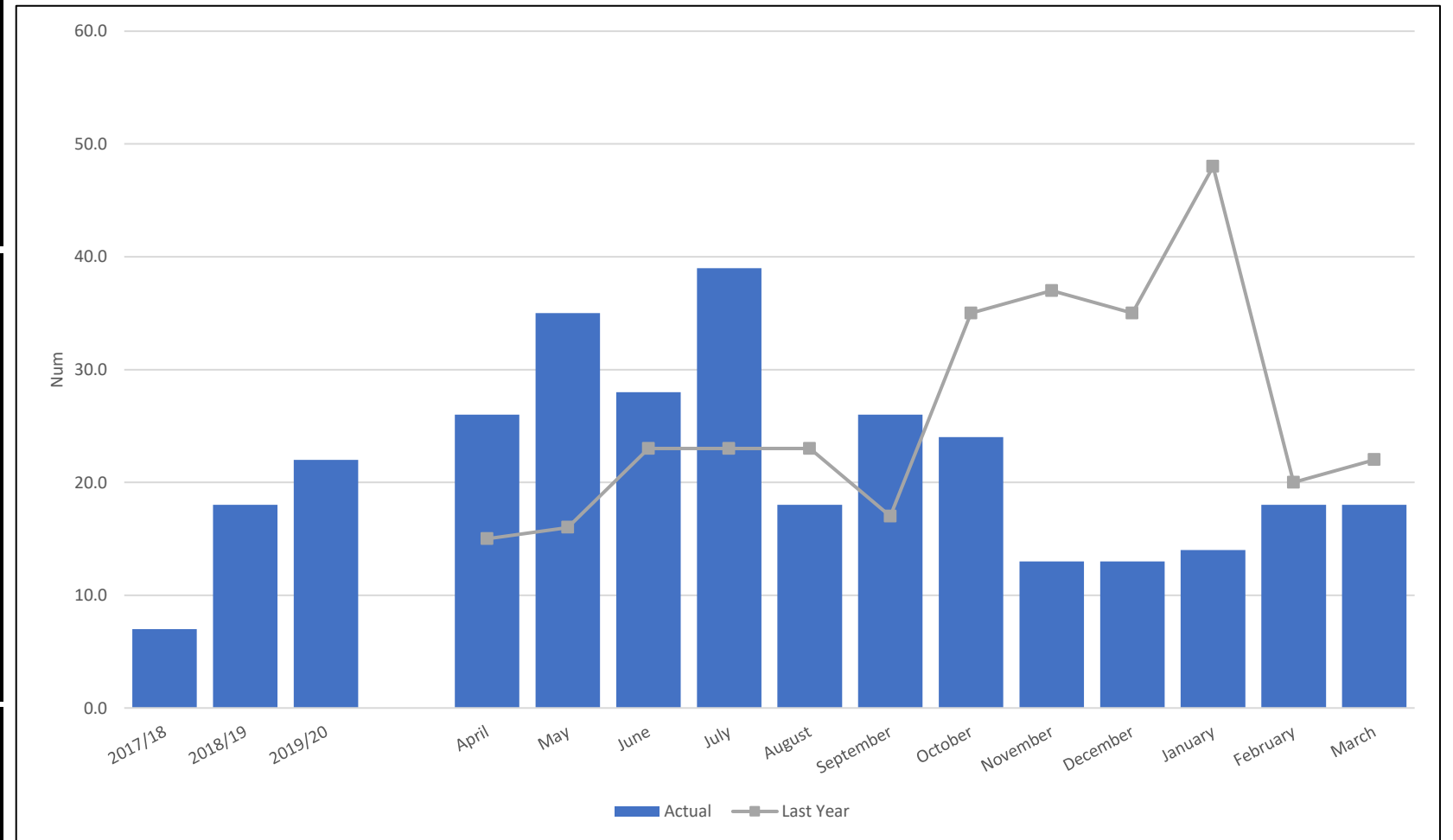


Annual Trend	2017/18	1008.0	97.0
	2018/19	957.0	73.0
	2019/20	1099.0	92.0
	2020/21	930.0	76.0

SAFEGUARDING	
ASC 211 - Number of strategy meetings undertaken i.e. concerns progressed to strategy per month	
DEFINITION	ASC 211 - Number of strategy meetings undertaken i.e. concerns progressed to strategy per month
Performance Analysis	<p>50 of the 211 safeguarding initial enquiries started during Quarter 4 with 18 of the 76 during March 2021 progressed to strategy. That is a 23.4% conversion rate for Quarter 4 with 23.6% in March 2021. The year end figure for 2020-21 was 284 of 930 which is 30.5%.</p> <p>The 2018-19 year end conversion rate was 23.9%, and 2019-20 year end figure was 28.6% so the current figure of 30.5% is higher than both previous years.</p> <p>There is no target set for this indicator but it is suggested that a 20% conversion rate is the level to aim for performance.</p>

ASC 211
Number of strategy meetings undertaken i.e. concerns progressed to strategy per month

ASC 211: Number of strategy meetings undertaken i.e. concerns progressed to strategy per month



IN MONTH PERFORMANCE	Target	-
	Apr-20	26.0
	May-20	35.0
	Jun-20	28.0
	Jul-20	39.0
	Aug-20	18.0
	Sep-20	26.0
	Oct-20	24.0
	Nov-20	13.0
	Dec-20	13.0
	Jan-21	14.0
	Feb-21	18.0
Mar-21	18.0	
Annual Trend	2017/18	7.0
	2018/19	18.0
	2019/20	22.0
	2020/21	18.0

ADULTS SCRUTINY COMMITTEE 22 JUNE 2021

WORK PROGRAMME

SUMMARY REPORT

Purpose of the Report

1. To consider the work programme items scheduled to be considered by this Scrutiny Committee during the 2021/22 Municipal Year and to consider any additional areas which Members would like to suggest should be included.

Summary

2. Members are requested to consider the attached draft work programme (**Appendix 1**) for the remainder of the Municipal Year, which has been prepared based on Officers recommendations and recommendations previously agreed by this Scrutiny Committee in the last Municipal Year.
3. Once the work programme has been approved by this Scrutiny Committee, any additional areas of work which Members wish to add to the agreed work programme will require the completion of a quad of aims in accordance with the previously approved procedure (**Appendix 2**).

Recommendations

4. It is recommended that Members note the current status of the Work Programme and consider any additional areas of work they would like to include.
5. Members' views are requested.

**Elizabeth Davison
Group Director of Operations**

Background Papers

No background papers were used in the preparation of this report.

Author: Paul Dalton

S17 Crime and Disorder	This report has no implications for Crime and Disorder
Health and Well Being	This report has no direct implications to the Health and Well Being of residents of Darlington.
Carbon Impact	There are no issues which this report needs to address.
Diversity	There are no issues relating to diversity which this report needs to address
Wards Affected	The impact of the report on any individual Ward is considered to be minimal.
Groups Affected	The impact of the report on any individual Group is considered to be minimal.
Budget and Policy Framework	This report does not represent a change to the budget and policy framework.
Key Decision	This is not a key decision.
Urgent Decision	This is not an urgent decision
One Darlington: Perfectly Placed	The report contributes to the Sustainable Community Strategy in a number of ways through the involvement of Members in contributing to the delivery of the eight outcomes.
Efficiency	The Work Programmes are integral to scrutinising and monitoring services efficiently (and effectively), however this report does not identify specific efficiency savings.
Impact on Looked After Children and Care Leavers	This report has no impact on Looked After Children or Care Leavers

MAIN REPORT

Information and Analysis

6. The format of the proposed work programme has been reviewed to enable Members of this Scrutiny Committee to provide a rigorous and informed challenge to the areas for discussion.
7. Each topic links to the outcomes and the conditions in the Sustainable Community Strategy – One Darlington: Perfectly Placed:-

SCS Outcomes:

- a) Children with the best start in life
- b) More businesses more jobs
- c) A safe and caring community
- d) More people caring for our environment
- e) More people active and involved
- f) Enough support for people when needed
- g) More people healthy and independent
- h) A place designed to thrive

Three Conditions:

- a) Build strong communities
- b) Grow the economy
- c) Spend every pound wisely

Note: The SCS is currently under review and is due to be considered further at a meeting of Council on 15 July 2021.

8. In addition, each topic links to performance indicators from the Performance Management Framework (PMF) to provide robust and accurate data for Members to use when considering topics and the work they wish to undertake. There are some topics where appropriate PMF indicators have not yet been identified however; these can be added as the work programme for each topic is developed.

Forward Plan and Additional Items

9. Once the Work Programme has been agreed by this Scrutiny Committee, any Member seeking to add a new item to the work programme will need to complete a Quad of Aims.
10. A copy of the index of the Forward Plan has been attached at **Appendix 3** for information.

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ADULTS SCRUTINY COMMITTEE WORK PROGRAMME 2021/22

Topic	Timescale	Lead Officer	SCS Outcome	Darlington Conditions	Link to PMF (metrics)	Scrutiny's Role
<p>Performance Indicators Quarter 4 2020/2021</p> <p>End of Year Performance (including Compliments, Comments and Complaints)</p>	22 June 2021	Sharon Raine / James Stroyan	<p>A place designed to thrive</p> <p>More people healthy and independent</p> <p>A safe and caring community</p> <p>Enough support for people when needed</p>	<p>Build strong communities</p> <p>Spend every pound wisely</p>	<p>ASC 002</p> <p>ASC 003</p> <p>ASC 019</p> <p>ASC 045</p> <p>ASC 046</p> <p>ASC 049</p> <p>ASC 050</p> <p>ASC 208</p> <p>ASC 209</p> <p>ASC 211</p>	<p>To monitor Key Performance Indicators.</p> <p>To receive six-monthly monitoring reports and undertake any further detailed work into particular outcomes if necessary.</p>
Covid Response – Verbal Update	22 June 2021	Christine Shields	<p>A safe and caring community</p> <p>Enough support for people when needed</p>	Build strong communities		<p>To maintain an overview of the Covid Response.</p> <p>To be advised of the key issues.</p>
Domestic Violence Bill Briefing	24 August 2021	Christine Shields	A safe and caring community	Build strong communities		

Quality Assessment – Annual Monitoring of local care homes for older people	24 August 2021	Christine Shields	Enough support for people when needed	Spend every pound wisely		To look at the outcome of the assessment and undertake any further work if necessary.
Adult Social Care Transformation Programme	24 August 2021	Christine Shields/ Linda Thirkeld	A safe and caring community Enough support for people when needed	Building strong communities		Update on progress of all work streams
Performance Indicators Quarter 2 2021/2022	22 February 2022	Sharon Raine / James Stroyan / Linda Thirkeld	A place designed to thrive More people healthy and independent A safe and caring community Enough support for people when needed	Build strong communities Spend every pound wisely	ASC 002 ASC 003 ASC 019 ASC 045 ASC 046 ASC 049 ASC 050 ASC 208 ASC 209 ASC 211	To monitor Key Performance Indicators. To receive six-monthly monitoring reports and undertake any further detailed work into particular outcomes if necessary.

Darlington Safeguarding Partnership - Annual Report	22 February 2022	Ann Baxter / Amanda Hugill	A safe and caring community	Build strong communities	ASC 028 ASC 029 ASC 059 ASC 061 ASC 062 ASC 199 ASC 200 ASC 201 ASC 202 ASC 203 ASC 204 ASC 205 ASC 206 ASC 207 ASC 209 ASC 210 ASC 213 ASC 214	To consider the Annual Report on the work of the Board and to receive reassurance that adult safeguarding is being addressed and an effective approach is in place. To be advised of the key issues for the Board and funding.
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Task and Finish Review Group(s)

- **‘Loneliness and Connected Communities’ Task and Finish Review Group** – commenced Tuesday, 28th January 2020;
- **‘CQC Ratings in the Borough of Darlington’ Task and Finish Review Group (Health and Housing Scrutiny Committee lead with invitation to Chair and Vice Chair of Adults Scrutiny Committee to attend/participate)** – commenced Monday, 18th November 2019.
- **‘Review of Adult Care Services during Covid Task and Finish Group’** – commenced Friday, 21st May 2021.

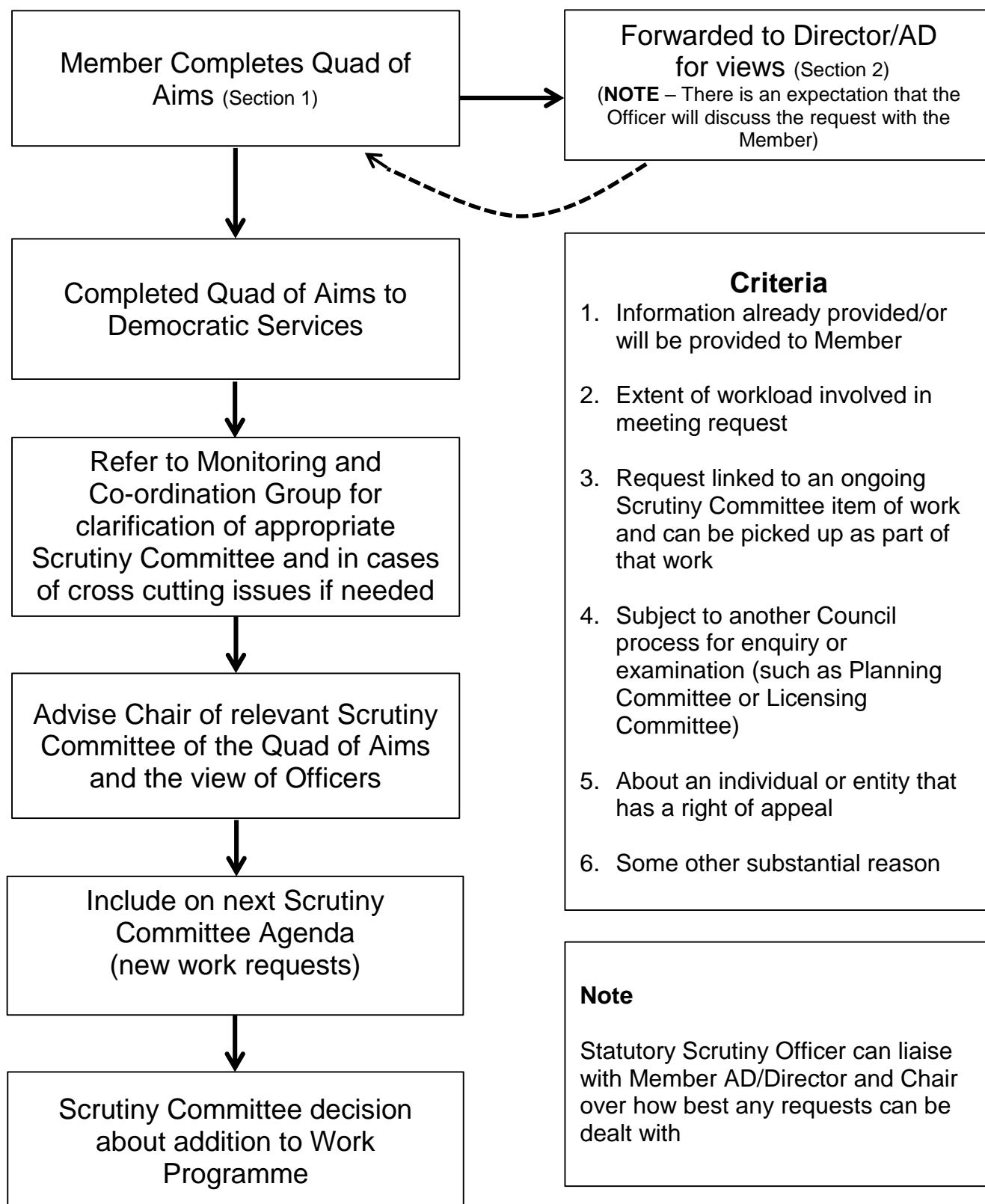
Additional Work:

Visits to Extra Care, Care and Nursing Homes (Quality Assessment – Annual Monitoring of Local Care Homes for Older People):

- North Park Care Home, I'anson Street, Darlington, DL3 0SW – TBC **(Suspended due to Covid pandemic)**
- Oak Lodge, Stockton Road, Haughton-le-Skerne, Darlington, DL1 2RY – TBC **(Suspended due to Covid pandemic)**

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PROCESS FOR ADDING AN ITEM TO SCRUTINY COMMITTEE'S PREVIOUSLY APPROVED WORK PROGRAMME



QUAD OF AIMS (MEMBERS' REQUEST FOR ITEM TO BE CONSIDERED BY SCRUTINY)

SECTION 1 TO BE COMPLETED BY MEMBERS

NOTE – This document should only be completed if there is a clearly defined and significant outcome from any potential further work. This document should **not** be completed as a request for or understanding of information.

REASON FOR REQUEST?	RESOURCE (WHAT OFFICER SUPPORT WOULD YOU REQUIRE?)
PROCESS (HOW CAN SCRUTINY ACHIEVE THE ANTICIPATED OUTCOME?)	HOW WILL THE OUTCOME MAKE A DIFFERENCE?

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Signed Councillor

Date

SECTION 2 TO BE COMPLETED BY DIRECTORS/ASSISTANT DIRECTORS
(NOTE – There is an expectation that Officers will discuss the request with the Member)

	Criteria
1. (a) Is the information available elsewhere? Yes No If yes, please indicate where the information can be found (attach if possible and return with this document to Democratic Services)	1. Information already provided/or will be provided to Member
(b) Have you already provided the information to the Member or will you shortly be doing so?	2. Extent of workload involved in meeting request
2. If the request is included in the Scrutiny Committee work programme what are the likely workload implications for you/your staff?	3. Request linked to an ongoing Scrutiny Committee item of work and can be picked up as part of that work
3. Can the request be included in an ongoing Scrutiny Committee item of work and picked up as part of that?	4. Subject to another Council process for enquiry or examination (such as Planning Committee or Licensing Committee)
4. Is there another Council process for enquiry or examination about the matter currently underway?	5. About an individual or entity that has a right of appeal
5. Has the individual or entity some other right of appeal?	6. Some other substantial reason
6. Is there any substantial reason (other than the above) why you feel it should not be included on the work programme?	

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Signed **Position** **Date**

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FORWARD PLAN
June 2021 to October 2021



Title	Decision Maker and Date
Climate Change Cross Party Working Group	Cabinet 6 Jul 2021
Collection of Council Tax, Business Rates and Rent 2020-21	Cabinet 6 Jul 2021
Disabled Facilities Grant (DFG)	Cabinet 6 Jul 2021
Land at Faverdale East Business Park	Cabinet 6 Jul 2021
Playing Pitch and Facilities Strategy	Cabinet 6 Jul 2021
Project Position Statement and Capital Programme Monitoring Outturn 2020/21	Cabinet 6 Jul 2021
Project Position Statement and Capital Programme Monitoring - Quarter One	Cabinet 6 Jul 2021
Proposed Waiting Restrictions on Woodland Road, Outram Street and Duke Street	Cabinet 6 Jul 2021
Revenue Budget Outturn 2020/21	Cabinet 6 Jul 2021
Revenue Budget Monitoring - Quarter 1	Cabinet 6 Jul 2021
Schedule of Transactions	Cabinet 6 Jul 2021
Xentrall Shared Services Annual Report	
Annual Review of the Investment Fund	Cabinet 7 Sep 2021
Complaints Made to Local Government Ombudsman	Cabinet 7 Sep 2021
Complaints, Compliments and Comments Annual Reports 2019/20	Cabinet 7 Sep 2021
Rail Heritage Quarter Update	Cabinet 7 Sep 2021
Restoration of Locomotion No 1 Replica	Cabinet 7 Sep 2021
Regulatory Investigatory Powers Act (RIPA)	Cabinet 7 Sep 2021
School Term Dates 2022/23	Cabinet 7 Sep 2021
Tees Valley Energy Recovery Facility	Cabinet 7 Sep 2021
Council Fleet	Cabinet 7 Sep 2021
Annual Procurement Plan 2021/22 - Update	Cabinet 5 Oct 2021
Treasury Management Annual and Outturn Prudential Indicators 2020/2021	Council 25 Nov 2021 Cabinet 5 Oct 2021

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